One Ilfracombe

Town Team Notes

1030-1230

Wednesday 7th September 2022

The Ilfracombe Centre

Attendees:

Neil Ingram - One Ilfracombe Project Officer (Chair)	**George – Harbour Master**
Terry Elliott – ITC Councillor	**Ade Drury – Devon & Cornwall Police**
Barbara Clarke – Events 4 Ilfracombe/IBTA	**Rich Preston – Devon & Cornwall Police**

Apologies:

Dan Lester – Devon & Somerset Fire Service	**Emma Collett – NDC Parking**
Rod Donovan – ITC Councillor / One Ilfracombe Board Member	**Bert Gear – ITC Councillor**
Alan Matthewman – ITC Town Clerk	**Richard Rodd – ITC Facilities Manager**
Bridget Gear – Ilfracombe in Bloom	**Rob Townsend – ITC Maintenance Operative**

1. Neil Ingram (NI) welcomed the group and thanked everyone for attending. The attendance at the meeting was poor with no representation from NDC or DCC partners. **NI will approach the One Ilfracombe Board Members to encourage participation from those departments that were regularly represented pre Covid.**

2. Actions from last meetings

- **Update on the Purchase and use of Street Cleaner by ITC** – NI provided an update that ITC had purchased and taken delivery of the Street Cleaner as per the image. This will be used by ITC staff across the town in areas such as the market arches and bus shelters etc.

- **Have Your Say reporting system** – NI reported that to date there had been no take up on the use of these cards at the Ilfracombe Centre. RP stated that under reporting remained an issue as this impacted on both the allocation of Police resources and their ability to support the victims of crime. AD stated that the local drop in Police sessions had only had 3 people attend. **To address this, additional locations were suggested for the "Have You Say" reporting system and cards and posters will be provided to these locations. An online version of the cards will also be created on the One Ilfracombe website and promoted accordingly.**

- **Promotion of ITC PCs for public use and reporting issues to NDC/DCC** – The 2 x PCs for public use in the Ilfracombe Centre are not very user friendly if trying to report an issue. This is down to the security and blocking of certain pages by the deployed software. NI has spoken to NDC IT and there is no easy fix for this. **Despite not being user friendly they are useable and steps have been implemented to encourage their use. Use them or lose them.**

- **Road Safety Day –** It was discussed and decided that this would best be tied in with another town wide event. With limited events taking place for the remainder of 2022 a suggestion was made that All Things Morris (Morris Minor Car section) on 1st July 2023 would be suitable as both an event and timescale.

- **Victoria Road Benches** – It has been established that these are an NDC asset. **NI is communicating with Mike Jones (NDC Parks) to establish a way ahead to replace/repair these benches**

3. **Ilfracombe Buildings Appreciation Collective (IBAC) –** the collective were invited to attend or to provide a written update, nothing received this time round but will remain on agenda for the next meeting and the invitation sent out again. As a side issue Town Team are now feeding any information relating vacant buildings to the Ilfracombe Regeneration Board for them to take any action as necessary. It was suggested that an invitation be extended to both the Police and Fire Service to attend the IRB meetings. **This will be passed to IRB for action**

4. Written updates

Emma Collett – NDC Parking

- Wilder Road EVC's are operational and we are awaiting bay markings which the contractor has scheduled for w/c 5th Sept.
- Hillsborough Car Park EVC, work has begun and there will be works across the main road and to the substation (Chambercombe Park Road) beginning on 14th September.

Note – The 2 x EVC's in the ITC owned Ropery Road Car park are fully operational, with signage however the green parking bays are not yet marked out.

Stuart Coslett – Friends of Fore Street Association

- Stuart is moving from Fore St so will no longer be involved with the association. It is not clear who (if anyone) will be taking up his role.

5. **Market Arches Update** – The arches are being cleaned on a weekly basis by NDC, ITC HO and staff from Studio 20 (this will be helped with the procurement of the new street cleaner). Once the pigeon chicks in the nest have left home the remaining light fitting will be caged off as well as the air conditioning unit outside Studio 20. After a further clean, painting of the entire area will be undertaken by ITC staff.

6. ITC Out & About – Latest TMO Report can be found **here**

7. **AOB**

- Current grot spots identified as Oxford Grove, Market St, Avenue Road and The Lanes. The Lanes were highlighted as a particular area of concern as they are beyond the scope of volunteers and would require the correct equipment and PPE to clear. The Harbourmaster stated that she had employed a private local gardening contractor (Matt Osbourne) to clear a similar problem area surrounding the harbour. This had proved successful and was a quick win which has now made the area in question manageable using in house resources. **NI will discuss this with the ITC FM. If it is deemed as feasible then a request will be made to secure any necessary funding via either One Ilfracombe or the ITC Town Clerk.**
- RP highlighted that the much talked about Cost of Living Crisis will undoubtedly result in further pressure on local Police to deal with a potential rise in suicide rates, mental health issues and petty theft. As such Ilfracombe Police will continue to work alongside organisations such as One Ilfracombe to identify the most effective way to use their limited resources to best serve the Ilfracombe Community.
- The Harbourmaster requested assistance in promoting a survey to ascertain the views from locals and especially local business owners on the Hawking programme which took place this year. **With its potential impact on tourism and local businesses NI will take this to the Ilfracombe Marketing Group.** *(Post meeting note: it was agreed at the ITC chaired Marketing Group meeting on 7th September that NI would undertake the publishing of the survey – this has now been done)*
- The Harbourmaster stated that the Street Marshalls were returning to the streets of Barnstaple. No one at this meeting was aware whether the funding that has made this happen would also be made available to fund a return of the popular Street Marshalls in Ilfracombe. **NI to investigate with NDC.**

6. Date of Next Meeting - 5th October 1030 - The Ilfracombe Centre