TOWN TEAM MEETING

28th June 2023 – The Ilfracombe Centre

Attendees:

- Neil Ingram (NI) – (Chair) ITC and OI Project Officer
- Eric Hayes (EH) – Ilfracombe Access Group
- Peter Joyce (PJ) – ITC Volunteer
- Terry Elliott (TE) – Ilfracombe Town Councillor
- Laura Donovan (LD) – Proper Officer ITC
- Richard Rodd (RR) – Facilities Manager ITC

1. With this meeting having been originally rescheduled a few of the attendees had "not received the memo" so the meeting went ahead with an around the table discussion on current issues.

2. PJ went through numerous problem areas he encounters on a regular basis when working in and around the High Street. His findings were supported by image like the one shown below provided by TE taken in Tarry Lane.

A few suggestions as how to resolve this were forthcoming which included communal bins, enforcement of fly tipping offences, on the spot fines and CCTV monitoring however with this being the domain of NDC it was recommended that a representative continue to be invited to attend to discuss.

NI hoped that in making the meeting hybrid from July that NDC representation would be forthcoming. He will also be promoting attendance via e-mail.

3. PJ also pointed out 2 fridges in Wilder Road car park that had been fly tipped. He stated he had reported it but nothing had happened. NI suggested using the online reporting systems used by NDC and DCC as his experience of this had always resulted in a positive outcome. NI stated that a reminder to report – report - report continues to be pushed on social media and that there are PCs within the Ilfracombe Centre that can also be used or simply report to the NDC Customer Services Team in the Ilfracombe Centre.

4. PJ also commented that he had been separating out mixed recycle waste, however it was established that this was commercial waste that did not require separation and he was informed not to do this in the future.

5. TE suggested creating some stickers to be placed on bins to encourage people to take their rubbish home when the bin is full.

** NI – This has been done and the stickers will soon be in place across the town.*

6. RR and TE informed the group that due to an inability to "bring on" enough flowers for Ilfracombe to take part in this years In Bloom the town would not be competing however the stanchions are in place and baskets will be hung with a downscaled floral display.

7. EH reported that the resident at 26 Princess Avenue was not having her rubbish collected as she is unable to place it at the bottom of the steps outside her property. EH was advised that the resident in question should raise this issue directly with the collection team if possible as the general belief was that the crews would oblige with another option being to ask a neighbour to assist. Once NDC representatives are in attendance the process for "assistance where necessary" this will be raised.

8. Attendees highlighted the poor state of repair for numerous "Poo" bins around the town. This has been highlighted online in numerous social media posts. NI suggested that people continue to report these bins (Report-Report-Report) and that this will be raised with NDC.

9. PJ asked whether the Grit Boxes, which he regularly empties of rubbish, could be locked. RR informed him that this was not possible as these are owned by DCC and there is no telling when access will be required.

10. RR informed the group that all jet washing of pavements etc would not be possible until the end of the current hosepipe ban. Current indications from SWW are that this will not be until the end of the year. There are exceptions, if deemed necessary for Health & Safety reasons.

11. TE reported that the BT phone box in Victoria Place no longer housed any BT equipment and was being all too frequently used as a toilet. NI to contact BT for removal.
** NI has contacted BT*

12. Date of next meeting: 1030 Weds 19th July - The Ilfracombe Centre & online as per details below.

Microsoft Teams meeting

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Meeting ID: 379 576 797 847
Passcode: 7Ju7Rs