One Ilfracombe Town Team

1030 – 6th September 2023

The Ilfracombe Centre & Online Teams

Meeting Notes

Attendees:

Neil Ingram (One Ilfracombe) Chair	Richard Rodd (ITC Facilities)
Gloria Satchwell BEM (Tyrrell League of Friends)	Suse Rolfe (NDC, Environmental)
Barbara Clarke (TIC)	Rob Townsend (ITC Maintenance)
George Coulter (ITC Cllr)	Sgt Malcolm Kirk (D&CP)
Georgina Carlo-Paat (Harbourmaster)	Eric Hayes (Ilfracombe Access Group)
Bert Gear (ITC Cllr)	Laura Donovan (ITC Proper Officer)
Terry Elliott (ITC Cllr)	

Apologies: Steve Trebble (Ilfracombe in Bloom), Alex Bird (DCC Highways)

1. Welcome & Introductions.

2. Town Team role - *The role of the Town Team is to rectify identified issues that are within the remit of the individuals and organisations present. The primary focus being on self-help, local knowledge and partnership working that results in quick wins and fixes to get the job done. Anything requiring strategic or further approval will be passed onto the relevant group, board or Council for action.*

3. Ilfracombe Police - Sgt Malcolm Kirk (D&CP)

- Thank you from the Police for all the recently well organised events which took a considerable amount of pressure off their limited resources.
- Current priorities are on street drinkers and the issues they cause. The processes to address this were explained as both lengthy and complicated.

TE raised the issue that vulnerable people (including street drinkers) are being targeted by groups of youths, these people are not keen on reporting, same as shopkeepers, there is a difficulty in encouraging people to report.

MK responded with the need to continue to emphasise the importance of reporting which equally applies to people posting directly to social media. Failure to report continues to askew crime statistics.

One of the simplest ways to report a crime is via the D&CP website - **here**

NI reminded the group that for those with no internet access that this was available at Belle's Place, The Library and at the Ilfracombe Centre.

The reopening of the front desk at the station will also help but there is no fixed date yet as to when this will happen.

NI stated that a one stop reporting trial project at The Ilfracombe Centre was also in the research phase. The aim would be to also incorporate reports to D&CP into this process.

4. Last Meeting Actions:

- Use of storage facilities at Ilfracombe Police Station by ITC – This has been agreed. **RT to contact Ilfracombe Police to arrange the details.**

- Bin Audit – **NI putting together a report for ITC Full Council.**

  Request that Lee Bay bins be collected at weekend during summer months to prevent overflowing. **NI to send request to NDC, Lee Bay POC Cllr Pat Coates**

  Brookdale Coach Park – Bins regularly overflow due to coach parties and drivers emptying coaches. This in turn is attracting fly-tipping. **NI to contact NDC for a potential solution be this bigger bins or more frequent collections**.

- Tarry Lane Advisors Visit – Due to leave NDC not present to answer fully. **NI to follow up.** SR stated that there is enforcement, households must present a bin that in not overflowing and on time for collection. The privilege of having a bin can be withdrawn. NI reminder – Gull guards are available from the Ilfracombe Centre

  NI - Possibility of NDC Comms campaign and sticker bins? SR – Yes

  Post meeting note: Stickers have been designed by NDC and we will turned into stickers with OI funding.

- Funding request from ITC to DCC – Road Warden Scheme – RT and Proper Officer are following up on this. *Post meeting update Alex Bird e-mail to NI details how ITC to apply forwarded to Proper Officer for action.*

- Additional bins for Carnival & Sea Ilfracombe – NI thanked NDC for the bins provided to Sea Ilfracombe. The Carnival bins did not materialise due to a communication error. This has been sorted for next time.

- Purple bag provision for volunteer clean ups – Bags are now held at the Ilfracombe Centre. These are now available for use for organised clean ups only. Anyone wishing to use them must be briefed on their use beforehand.

- MIU signage – It was proposed that any signage says Tyrrell Hospital – **NI speak to Alex Bird (DCC)**

5. Reporting of issues – NI informed the meeting that he is currently drafting a proposal for Councillors for a system to trial direct reporting by the public to the Ilfracombe Centre of issues that would usually entail individuals reporting via the NDC/DCC online systems for overgrown vegetation, pot holes etc. This would then be reported by ITC front of house staff onto the respective websites on their behalf. This could also be adapted to include the reporting of issues to Ilfracombe Police.

6. AOB

RT – Harbour Telescopes - As no one seems to know who owns or is responsible for them the decision was made for ITC to remove them sometime during Nov/Dec.

SR – PSPOs being reviewed to assist with dog fouling and dogs on leads in certain areas. This will assist with enforcement in Bicclescombe Park and Cow Lane. There will be a consultation period which will be promoted by OI & ITC.

Harbourmaster – Quotes are being sourced for new super dual bins. The price for these will be passed onto NI for the wider ITC bin strategy. The new bins in the harbour have been positively received and they look great.

TE – Where is the new Street Cleaner machine? *Post meeting: NI has established that the street cleaner will be in Ilfracombe 21st September and that moving forward it will make an appearance at least twice a month.*

TE - What streets are cleaned and when programme? **NI to approach Ilfracombe NDC Cllrs for their assistance in finding this information.**

NI - Chase up Community Payback Team with a view to establishing a weekly plan of work.

GC - Taxi Ranks – Queried whether ones that are no longer used are still required. BG explained long drawn out process possibly one for Full Council

Date of Next Meetings:

Thursday 19th October 1030

Wednesday 29th November 1030