One Ilfracombe Town Team

Wednesday 28th May 2025

The Ilfracombe Centre

Attendees

Neil Ingram (Chair) – One Ilfracombe	Martin Stoddart – DCC Highways
Alex Bird – DCC Highways	Rob Townsend – ITC Maintenance
Eric Hayes - Resident	June Williams – NDC & ITC Cllr
Gavin Pennington-Ellis – ITC Facilities Manager	Laura Donovan – ITC Proper Officer
Mel Turnbull – High St Trader Assoc	

1. The Chair thanked everyone and welcomed Martin back as a previous long term member of the Town Team who is now responsible for Bridges and Structures.

2. Ongoing actions discussed:

- **Trail & Information signs and Parish Notice Boards** – Audit, clean, maintain and update.
  Action- **Neil Ingram** (Ongoing)
- **Victoria Place Tree Cutting** – As at 28th May this was still with the DCC Landscape Management Team schedule of work.
  Action – **Alex Bird** (Ongoing)
- **ITC Request for additional equipment and training to carry out tasks on behalf of DCC**
  Action **– Complete –** funding received. **No further action**
- **Fly Tipping Wilder Road** –
  Action – Reported – **No further action**
- **Cow Lane** – No plan moving forward, ITC will continue to monitor for litter and dog mess but responsibility for pavement remains with DCC however it is not a priority. Suggestion that continue to make reports and local self help.
  Action – Continue to report instances.
- **20 mph Road markings High St** – this was discussed and Highways have no record of them ever being in place so there is no plan to replace them
  Action – **No further action**
- **Temporary Fencing Hillsborough Park Road** – NDC have no plans to remove as this is not a priority.
  Action – **No further action**
- **Montebello Site Hoarding Deterioration –** Neil stated he has funding ringfenced from One Ilfracombe for paint and that if he could identify a space in his diary that he would go down and paint the fence himself following the demise of the Fore St Association.
  Action – Neil Ingram
  Post meeting note – *Neil has spoken to Fore Street business owner who is going to try and rally the troops for a top of Fore Street clean up and painting session of the hoardings.*
- **Bins in Brookdale Car Park unable to cope** – Request made to NDC for more bins or more frequent collections during peak coach travel season.
  Action – Neil Ingram - Nathan Ray (NDC)

- **Gold Coast Site** – this has been escalated to the Ilfracombe Regeneration Board for action
  Action – No further action
- **Rodney Lane road sign missing –** reported to NDC RPSS-708123601
  Action – No further action
- **State of disrepair of Car Park area behind the Landmark –** NDC have reported that the rear of the car park behind the theatre will remain closed due to it being unsafe. There are plans in motion to erect Hears fencing to prevent vehicular and foot access.
  Action: No further action
- **Main Road sign near War Memorial has been turned the wrong way –** This has been corrected by DCC. If happens again let them know and they will arrange to change fixings.
  Action: No further action
- **Lack of street lighting in many areas across Ilfracombe –** Neil to establish which areas may be part of a street lighting trial and which are actually broken.
  Action: Neil Ingram
- **High Street Pavements** – concern over the many dips, hollows and loose bricks. Neil explained that he is the process of undertaking a survey to establish the worse areas on the High Street. A discussion followed including professional input from Martin and Alex which highlighted that stretches of problematic pavement could be reported with the possible outcome being that these would be fixed with black tarmac. A further discussion covered the liability and ownership of the numerous downpipes and subsequent pavement gutters.
  Action: **Neil Ingram** – continue survey and report findings to DCC.

3. AOB

a.Rob Townsend

- The market arches need a clean and a power wash due to build up of pigeon poop.
  Neil Ingram – NDC are going to clean the area as this is delaying the updated CCTV being put into place.
  Action: **Neil Ingram** – Contact NDC to establish when this is taking place
- Can NDC remind commercial bin owners in Cheyne to lock and to not overfill their bins?
  Action: Neil Ingram – Contact NDC Commercial bins to issue reminders to clients.
- Is there any way to increase the signage from Ropery Road Car Park so people don't simply turn left onto the Cove and Marne Drive?

b.Mel Turnbull

- Mel has some art work from the academy / Beach of Dreams that could use a good home to display it. Neil will potentially tie this in with High St regeneration project and vacant properties.
  Action: **Neil Ingram** – for High St Regen consideration.
- Hand:Plant now has a TV screen in window displaying Community Events and local art work. Discussion was had about expanding this to other premises. Again vacant units was mentioned as was the Ilfracombe Centre. Possibility of using the ex-TIC window space at the Landmark, which was approved by Laura
  Action: **Neil Ingram** – Identify screen for Ilfracombe Centre and system for uploading content. Also investigate other potential venues.
- Following a discussion about flytipping Mel stated that Killacleave tip will still take matresses but not soft furnishings.

c.Laura Donovan

- Laura mentioned that once the High St Car Park had been acquired by ITC then they explore implementing local parking permits.

d.Gavin Pennington-Ellis

- Gavin mentioned that there had been a strong smell of diesel fuel at the back of Hele Bay Toilets, the cause of which was unknown.
- Unstable cliff signs have also been put in place on Hele beach following the recent cliff slide.

e.Alex Bird

- Alex stated that patching work was planned in for Whittingham Road, Furze Hill, Burnside, Channel View, and Cambridge Grove

f.Sara Wilson (received by E-Mail)

- Request for a bench to be placed on the High St – Laura stated that this would not happen in the short term due to the reduced ASB following the removal of the last one.
- Reported neglect of the Capstone area, missing and broken benches, old telescopes, damaged bollards etc. – Telescopes are in process of being removed by ITC, unaware of other damage as not previously reported.
  Action: Neil Ingram will investigate the area once the works have been completed by NDC on the unstable cliffs in that vicinity. Currently closed off.
- St James Garden Seat missing bottom of steps near Lantern Court, pathway by Old Vicarage. Unclear of whether moved due to damage or to lessen ASB.
  Action: Neil Ingram to contact NDC parks.
- Hillsborough cyclists using footpaths resulting in near misses wit cyclist. Not known whether you are able to ride bikes here.
  Action: Neil Ingram to investigate with NDC
- Bonfires – repeated anti social fires being lit on upslope of Trinity gardens during the day causing a nuisance. What are the bye laws for this, who enforces and can they please be published.
  Action: Neil Ingram to investigate Bye Laws relating to bonfires.

g.Terry Elliott (received by E-Mail)

- **Flytipping hotspots:**
  Tarry Lane – This is part of an ongoing investigation by NDC on how best to resolve the issue. This includes neighbourhood officers talking to residents and landlords. In mean time more checks are being made and more regular pick ups. Replacement CCTV over the road from Tarry Lane should also assist in identifying flytipping culprits. As for long term "binfastructure" plans these now need addressing at a higher strategic level.
  Action: **Neil Ingram** to establish if this should sit with ITC or OI board as part of the regeneration strategy
  Springfield Road – All efforts to prevent this have failed to date as the bins belong to residents who are unable to store their rubbish anywhere else.
  Action: **Neil Ingram** to establish if this should sit with ITC or OI board as part of the regeneration strategy

Lanes alleyway on Northfield Road – Neil Ingram continues to check this area and the only evidence of flytipping is excessive and overflowing bins which seems to tie in with collection day. If there are isolated instances of larger items being fly tipped then they are being reported and acted on swiftly by the NDC crews.

Action: **Neil Ingram** using ITC and OI social media, continue to encourage the reporting of fly tipping through official channels.

4. Date of next meeting 1030 9th July.