One Ilfracombe Town Team

Wednesday 9th July

The Ilfracombe Centre

Attendees

Neil Ingram (Chair) – One Ilfracombe	Insp Rich Preston – D&C Police
Gloria Satchwell BEM –Tyrrell League of Friends	Rob Townsend – ITC Maintenance
Eric Hayes - Resident	Cllr Terry Elliott – Ilfracombe Town Council
Gavin Pennington-Ellis – ITC Facilities Manager	Nathan Ray – NDC Environment
Mel Turnbull – High St Trader Assoc	

1. The Chair thanked everyone for attending.

2. Ongoing actions discussed:

- **Trail & Information signs and Parish Notice Boards** – Audit, clean, maintain and update.
  Action- **Neil Ingram** (Ongoing)
- **Victoria Place Tree Cutting** – As at 28th May this was still with the DCC Landscape Management Team schedule of work.
  Action – **Alex Bird** (Ongoing)
- **Cow Lane** – Remains an issue. Discussion around using NDC sweeper, getting there and back is the barrier. Offer from Nathan to use narrow manned road sweeper however as this is electric a secure power source would have to be identified.
  Action – Continue to report instances. Neil to liaise with Nathan about sweeper logistics.
- **Montebello Site Hoarding Deterioration –** Neil stated he has funding ringfenced from One Ilfracombe for paint.
  Action – Neil Ingram has spoken to Fore Street business owner who is going to try and rally the troops for a top of Fore Street clean up and painting session of the hoardings.
- **Bins in Brookdale Car Park unable to cope** – The bins here are now being collected 2 x daily
  Action – Neil Ingram to monitor. Nathan suggested that if problem persists then coach providers could be given purple NDC bin bags which would then be collected alongside any full bins.
- **Lack of street lighting in many areas across Ilfracombe –** See update from DCC Cllr Sara Wilson
- **High Street Pavements** – concern over the many dips, hollows and loose bricks. Cllr Elliott also raised the cellar door outside of "The Lamb" as a trip hazard. Post meeting note: The new owners are currently working on the property and have provided a temporary taped fix.
  Action: **Neil Ingram** – continue survey and report findings to DCC. Check back on work in progress at The Lamb.
- **Market Arches CCTV** – latest update is that NDC are working on getting a contractor to clean the pigeon poo before the CCTV contractor can get to work.
  Action: Neil Ingram to get updates from Hannah Harrington NDC
- **Commercial bins Cheyne Car Park –** these are being over filled and the lids not being locked closed resulting in rubbish across the car park and going directly into the sea.
  Action: Neil Ingram to contact NDC Commercial waste department.

- **The Lanes** – continue to be unloved, overgrown and a fly tipping haven. No immediate solution other than continue to officially report fly tipping. ITC do not have resources to keep vegetation cut back and to clean. DCC responsibility but they have previously stated that unless it is a H&S issue within their guidelines they will not undertake any work.

3. Update from DCC Cllr Sara Wilson

- **Street lighting** – bottom Highfield as meets Marlborough Road have recently extended turn off time to 1230. Encourage the official reporting of any faults.
- **Marlborough Road** – DCC are going to move the debris, bag it up and take the lights away, no timings yet. Situation not legally resolved.
- **St Brannocks Road** – faulty 30mph sign has been reported.

4. Inspector Rich Preston Update – the bullet points below explain where the team are currently at. There was an in depth discussion the details of which were repeated in Cllr Elliott's report to Full Council in July which can be viewed on the ITC website https://ilfracombetowncouncil.gov.uk/your-council/committee-agendas-minutes/

- Inspector Preston has a patch that stretches from Kentisbury to Woolacombe and everything in between. Current team consists of himself , 1 x Sgt (covering Braunton & Ilfracombe), 2 x PC's and 1 x PCSO.
- Op Lighten – explained and that 3 x CBOs from street drinking cohort have been escalated to court.
- Insp Preston stressed that the police will not be able to arrest us out of this situation and that a joined up approach with service providers, local authorities and the police would be required to make any real difference.
- Different approaches required for the street drinking cohort and the group of children / young adults. (Covered in Cllr Elliott report)
- Allocation of resources is very often dependent on officially recorded statistics. Ilfracombe suffers due to under reporting.
  Action: Neil Ingram to continue to encourage the official reporting of all instances of ASB

The subject of ASB has now been escalated to Full Council and everyone is encouraged to use the existing D&CP reporting systems https://www.devon-cornwall.police.uk/ro/report/ This will no longer form a part of the Town Team agenda moving forward.

5. Updates on recently reported issues:

- **Tarry Lane** – this issue has been escalated as part of the Ilfracombe Regeneration Plan (High St Regen Theme)
- **Litter bins around Market Arches** (seafront side) need replacing
  Action: Neil Ingram to investigate with NDC
- **Lane behind Link Centre** – uncertainty over ownership has led to this area being unkempt.
  Action: Neil Ingram working with DCC, NDH and NDC to establish ownership and possible cleaning routines.
- **Oxford Grove Car Park** – reduction in parking spaces due to overgrown vegetation, frequent fly tipping and littering.

Action: Neil Ingram to raise with NDC *Post meeting note: NDC are arranging with Parks for vegetation clean and parking issue has been escalated to a discussion between our district councillors.*

6. ASB – Cllr T Elliott – this was addressed at item 4.

7. Due to the length of the ASB discussion this was kept very brief but it was mentioned that the NDC Scarab crew are doing an excellent job and that this should be passed on. Nathan will pass this on and Neil has also email'd on this message.

8. Date of next meeting 1030 17th September.