One Ilfracombe Town Team

Wednesday 7th October 2025

The Ilfracombe Centre

Attendees

Neil Ingram (Chair) – One Ilfracombe	Gavin Pennigton-Ellis – ITC Facilities Manager
Cllr Terry Elliott – ITC	Laura Donovan – ITC Proper Officer
Damian Wilson – ITC Facilities Team	Nathan Ray – NDC Environment
Rob Townsend – ITC Facilities Team	Naomi Laurenson – NDC Place Project Officer
Eric Hayes - Resident	

1. The Chair thanked everyone for attending

2. The Chair went through the last meeting actions as follows:

2.1. Trail and Information Signs / Notice Boards • Ongoing audit in progress. **Action: Neil Ingram**

2.2. Victoria Place Tree Cutting • To be chased up with Devon County Council (again) **Action: Neil Ingram**

2.3 Cow Lane – Moss and Vegetation • Moss and vegetation remain an issue. Neil to continue discussions with North Devon Council regarding potential use of the mini-scarab on a regular scheduled basis. **Action: Neil Ingram / Nathan Ray**

2.4 Montebello Site Hoarding • Hoarding requires another coat of paint and some TLC. One Ilfracombe have funds to pay for paint. •To be coordinated with the Friends of Fore Street (FoFS) and potentially delivered during the Spring Clean 2026 dtbc.

Action: Neil Ingram and Friends of Fore Street Association

Post meeting note – Neil & Laura have met with New Chair and Ctte of FoFS. A meeting arranged to discuss involvement in Spring Clean 26 - 21st Nov 25.

2.5 High Street Pavement Survey • Ongoing. **Action: Neil Ingram**

2.6 Market Arches CCTV • CCTV system is now live and operational.

Post meeting note – Market Arches cleaned by private contractors prior to installation and jet washed cleaned again by ITC Team w/c 3rd November.

2.7 Commercial Bins – Cheyne Beach Car Park • Ongoing question as to why North Devon Council licensed commercial bins are still stored in the car park. • Considered in relation to Cheyne Beach car park bins and potential alternative storage solutions. • If alternative storage is available, arrangements may need to include trade waste considerations. It is understood that NDC Trade Waste set up may be liable to change in the near future.

Action: Neil Ingram and Laura Donovan to discuss options and agree a way forward.

2.8 The Lanes • Continue to be overgrown and unsightly. • Neil to speak to North Devon Council about possible use of the mini-scarab.

Action: Neil Ingram – Nathan Ray

Post meeting note – As of 15th October the mini scarab has been out of action. Neil & Nathan are working on a scheduled use of this equipment once up and running. This is likely to be on a quarterly basis to include Spring Clean 2026 dtbc.

2.9 Tarry Lane • Ongoing issue. NDC are emptying this area daily. N long term fix identified.

Action: Neil Ingram to address through One Ilfracombe High Street Regeneration Plan

2.10 Litter Bins – Market Arches Area • Bins require replacement.

Action: Neil Ingram to speak with Naomi Lawrenson after the meeting.

2.11 Lane Behind Link Centre • Neil to contact North Devon Homes to explore possible volunteer involvement.

Action: Neil Ingram

Post meeting note: Neil has spoken to NDH, NDC and DCC. This is another area of Ilfracombe that is not wholly owned by separate organisation with a section being "nomansland". Once the future of the

2.12 Oxford Grove Car Park and Play Area – NDC Parks work planned in for mid/late Nov.

3. Items raised since last meeting

3.1 Furze Hill Road vegetation – Cllr T Huggins

This will be investigated by DCC and where any overgrown vegetation poses a risk to pedestrians and or traffic then remedial action will be taken. Reminder that DCC are not carrying out any works to simply improve aesthetics.

Action: DCC

3.2 Tarry Lane – Cllr T Elliott

This remains a fly tipping hotspot and there still does not appear to be a fix anywhere in sight (this has been going on for 10+ years). The discussion once again covered old ground and with NDC advising ITC not to continue reporting fly tipping on a daily basis (clogs up the system) a daily check is now in place by their operatives. The Chair, who is also the lead on the High Street regeneration strand of the One Ilfracombe Ilfracombe Regeneration Plan, will pick this under this project moving forward in a bid to try and put some top down pressure on the situation.

Action: Neil Ingram via Ilfracombe Regeneration Plan

3.3 Increased Litter – Cllr T Elliott – Cllr Elliott expressed concern over an increase in litter across the town .Her own personal finds included dog mess, condom wrapper and a dead pigeon. Laura Donovan (Proper Officer) stated that ITC Volunteer Peter Joyce continues to litter pick on his High Street patch whilst the duties of litter picking elsewhere by the Facilities Team will be factored in once Damian has settled into his role and the restructuring of the Facilities Team and tasks has been finalised via Staffing.

A discussion followed: Litter gathering around recycle days appears to be a major issue. The NDC crews continue to follow around the main collection van cleaning within 2m area of pick ups. Rubbish being blown out of bins remains a problem. The increased use and provision of netting on recycle bins and gull guard bags to be explored. Nathan Ray will also explore the possibility of more NDC teams on the ground. Neil Ingram will also engage with NDC comms team and push out local education pieces surrounding the presenting of household waste, focused on recycling.

3.4 Highfield Road litter and vegetation – Cllr Elliott expressed concern over the state of Highfield Road which reflected the litter issue covered at 3.3 and overgrown vegetation on pavements. The vegetation issue does not meet the DCC criteria for them to undertake any tasks so ITC will look to undertake however this is another instance of ITC having to assume the undertaking of a task that is the responsibility of DCC.

Post Meeting Note – ITC Facilities Team have undertaken a thorough cut back of vegetation on Highfield Road.

3.5 Cairn arson & vandalism – L Holloway (Chair Cairn Conservation Carers) Reports of arson and vandalism in the Cairn area were made directly to ITC (via Ilfracombe Report It!) and on local social media groups. An individual has been identified and this is being dealt with by Ilfracombe Police. The benches in the area are owned and maintained by NDC and the Cairn Group have been advised to contact them in relation to possible

replacements and a clean up in the shelter area which also suffered some fire damage. The Chair will assist the group as and when required. The damaged notice board will fall under the ongoing work at para 2.1.

4. AOB and updates

4.1 Cllr Terry Elliott – Wilder Road pot hole reported

4.2 Rob Townsend – Christmas lights are being sorted with a view to the "Twinkly" lights going up soon. Plans for War Memorial clean up and poppies already in place for Remembrance event on the 9th November.

4.3 Nathan Ray – Increased reports of vandalism at Wilder Road toilets.

5. **Date of next meeting – Wednesday 19th November**