

## One Ilfracombe Town Team

### Meeting Notes

19<sup>th</sup> November 2025

#### Attendees

Neil Ingram (Chair) – ITC/ITC Projects NI	Jeanette Cann – IBTA / Business Owner JC
Eric Hayes – Resident EH	Alex Bird – DCC Highways AB
Ian Madden – Resident IM	Rachel Hadley – Ilfracombe in Bloom RH
Mel Turnbull – High St Traders Assoc MT	Terry Elliott – ITC Cllr TE

1. NI thanked everyone for taking the time to attend and introductions were made.

2. NI went through the Action from the last meeting with the following noted:

2.1 – Trail & Information Signs /Notice Boards – Audit ongoing. Moving forward this is now OI business as usual so will be removed from the Town Team agenda.

*Post meeting note – NI met with a representative from the IBTA who has offered her time to assist in this audit.*

2.2 – Victoria Place Tree Cutting – AB informed the group that this would take place prior to Christmas.

2.3 – Cow Lane – Moss & Vegetation – TE reminded AB that Cow Lane is still a designated vehicular Highway and therefore should be afforded the cleaning and maintenance routine that come with this designation. NI stated that Cow Lane remains one of the areas where the mini scarab will operate once it is back in action.

2.4 – Montebello Site Hoarding – NI suggested that this painting task form one of the activities to be included in the Spring Clean 2026 with a recommendation that the Fore St Association take the lead on this.

**Action: To be incorporated into Spring Clean 2026.**

2.5 – High Street Pavement Survey – This is ongoing and is now OI business as usual so will be removed from the Town Team Agenda. MT and JC suggested that there could be an element of self help here with smaller fixes to prevent the blanket black tarmac approach to certain areas of the pavement. NI expressed concern that DCC may have other thoughts in relation to any work being carried out with the necessary H&S etc although he was keen to find a fix that would be acceptable to both DCC and the OI High Street Regeneration project.

**Action: NI to work with AB to identify what “self help” can and can’t be done**

*Post meeting note – NI met with a representative from the IBTA who has offered her time to assist in this audit. This discussion continued the theme of a preference for replacement block paving over tarmac.*

**Action: Further to this NI will also speak to the NDC Heritage and Conservation Officer to get her take on this.**

2.6 – Commercial bins – Cheyne Beach Car Park – Ongoing investigation into identifying an alternative storage solution.

**Action: NI and Laura Donovan (ITC)**

2.7 – The Lanes – NI stated that The Lanes remains one of the areas where the mini scarab may operate once it is back in action. Discussion over whether this should also form part of the Spring Clean.

**Action: Explore incorporating into Spring Clean 2026**

2.8 – Area surrounding the Link Centre – this area (alleyways etc) remains uncleaned, unkempt and is a hot spot for fly tipping. NI covered old ground in stating that with no clear ownership of this area no scheduled NDC/DCC/NDH cleaning/maintenance takes place. Whether this will change after future ownership of The Link Centre is established is unclear. No way forward was established. It may be that this area is adopted as part of the Spring Clean but with this not being an area in the eye of the majority of the public this may not happen and this would only be a one off short term fix.

**Action: Explore incorporating into Spring Clean 2026**

*Post meeting note: An image sent to NI by TE showing carpet rolls stacked up against a fire exit in this area have been forwarded to NDC for investigation.*

3. Items raised since last meeting:

3.1 - Graffiti – Raised by Cllr T Elliott - TE reported numerous instances of Graffiti around town which was backed up by JC who will be sending images for NI to use via Ilfracombe Report It! NI reminded the group that all instances of graffiti should be reported directly to NDC online or via Ilfracombe Report It! He also reminded the group that instances of racially motivated or that of an obscene or lude nature would be treated as a priority and may be able to be short term fixed by ITC.

3.2 - Tarry Lane and Springfield Road – Raised by Cllr T Elliott – This has been incorporated into the High St Regeneration project. TE expressed concern over the NDC decision to advise that fly tipping in this area no longer be reported as it is clogging up the system whilst stating that their operatives now clear this area on a daily basis.

3.3 - Hoardings Wilder Road – Raised by Ilfracombe in Bloom – This is currently being dealt with by NDC Planning via the Ilfracombe Regeneration Group. Latest update

Planning are speaking with owner about remedial works in that area including the culvert. The latter also includes DCC and the EA.

3.4 - Defective lighting in the arches – Cllr S Wilson

**Action: NI to investigate the extent of the defect.**

3.5 – Market Arches Mural – Cllr S Wilson – Some of art work paint has come away.

**Action: NI to contact Silk Crystal to see if they can fix.**

3.6 – Has ASB in Market Arches decreased since CCTV installed? – Cllr S Wilson – With the short time that the CCTV has been in place and the onset of colder weather this is difficult to get an accurate read on.

**Action: NI will mention to the Street Marshalls and Ilfracombe Police**

3.7 – ASB intimidating behaviour by street drinkers at Bicclescombe Park – Cllr S Wilson – NI stated that there have been no other reported instances of ASB in this area however he will raise with Street Marshalls and Ilfracombe Police.

**Action: NI will mention to the Street Marshalls and Ilfracombe Police**

#### **4. Ilfracombe Spring Clean 2026**

This was discussed with the following decisions being made:

- Dates to encompass two weekends for maximum involvement. **6<sup>th</sup>-15<sup>th</sup> March 26**
- To include numerous scheduled events across Ilfracombe.
- ITC / OI will facilitate where possible but people power would have to come from the community.
- ITC/OI will produce digital promotional material.
- ITC/OI will liaise with NDC/DCC/NDH for additional resources.
- Meeting to be called to discuss schedule and events (dtbc). To include representatives from, but not limited to, ITC, Ilfracombe in Bloom, Gardening Club, IBTA, High St Traders Assoc.

5. Update – One Ilfracombe – Ilfracombe Regeneration Plan

NI outlined the High Street Regeneration strand of the plan and will continue to update the Town Team on its progress.

*Post Meeting Note: IM kindly offered his assistance on the High St Regen Project*

6. AOB

JC – 6.1 – Drain blocked on the High St outside Chocolate Emporium.

**Action: NI to report via Ilfracombe Report It! Noted by AB**

JC - 6.2 – Old Water Troughs – Would it be possible to clean these up and make them as features? The team thought this was a good idea and could be something to incorporate into the Spring Clean.

**Actions: JC to identify locations and report to NI. NI to raise at Spring Clean meeting**

AB – 6.3 – A361 St Brannocks to Mullacott Roundabout to be closed 5<sup>th</sup>-23<sup>rd</sup> Jan for drainage works.

AB – 6.4 – If any grit bins need refilling let him know.

MT – 6.5 – Can the Street Marshalls be added to the High St Traders WhatsApp Group?

**Action: NI to ask NDC**

*Post meeting note: NI has spoken to NDC and the outcome is that the Street Marshalls mobile number will be made available for MT to disseminate to the members of the High Street Traders Assoc. The Street Marshalls are already in a WhatsApp Group with ITC/NDC who can also pass on any necessary information or concerns.*

TE – 6.6 – What is status of the fenced off building on Northfield Road? The fencing does not look that secure to prevent entry to a vacant property. – This was discussed and it is believed to be part of the old Osbourne Hotel which is under renovation. The Osbourne is currently under the watchful eye of NDC Planning as part of the Ilfracombe Regeneration Board.

**Action: NI will check with NDC Planning Officer as to the status of this**

TE – 6.7 – The recently repainted pedestrian crossing opposite the Co-op has rapidly deteriorated & the beacon lights are very dull.

NI – 6.8 – The Street Marshalls will be invited to attend all future Town Team meetings.

**Action: AB to take for action**

**7. Date of next meeting 14<sup>th</sup> January 2026**