

One Ilfracombe

Town Team

Meeting Notes

Weds 11th February 2026

The Ilfracombe Centre

Attendees: *Online attendance

Neil Ingram – One Ilfracombe (Chair)	Cllr Terry Elliott – Ilfracombe Town Council
Sharon Blackmore – Resident	Naomi Laurenson – NDC Projects
Mel Turnbull – High St Traders	Cllr Sara Wilson – NDC & DCC
Alison Saunders - IBTA	Eric Hayes - Resident
Mark Langworthy – NDC Environment Enforcement	Mark Watson – NDC Environment Enforcement
Rob Townsend – ITC Town Maintenance	Damian Wilson – ITC Facilities
Kara Stevens – ITC Media & Comms	*Will Such – Friends of Fore Street
Kate Morne – NDC ASB Officer	Lucy Robinson – D&CP CSPO
Ade Drury – D&CP Ilfracombe PCSO	

1. The Chair welcomed everyone to the meeting. Meeting introductions made.

2. **Actions from last meeting**

2a. **Cow Lane clean up** – This took place in late Jan with ITC and NDC teams working together to cut back vegetation and clean up the area. The Chair thanked both teams for their work on this.

2b. **Montebello site** – The Friends of Fore Street to provide the Chair with an update following their next meeting in February.

Action: Friends of Fore Street to confirm the tasks they will undertake as part of the Ilfracombe Spring Clean 2026.

2c. **The Lanes** – The Ilfracombe Spring Clean Team to discuss who, what, when for The Lanes. Meantime the Chair will also work on a project plan for submission to UK.Gov for the use of the Community Payback Team

Action: The Chair to submit project plan for Community Outreach support. Include the Lanes as an area for support on social media during the Spring Clean and to be discussed at future Spring Clean meetings.

2d. **Link Centre Area** – This area has now been cleared thanks to the ITC Facilities Team, and to NDC for removing all of the waste. CCTV has now been installed on the

Link Centre to hopefully prevent any future fly tipping. The Chair thanks both teams for their work on this area.

2e. Wilder Road (Gold Coast Site) – This is now a standing agenda item at the Ilfracombe Regeneration Board.

Post meeting note: Following the last IRB meeting (11th Feb) discussions are still ongoing between the landowner and both NDC and DCC. In relation to the use of banners on the Heras fencing NDC Planning will include this within their next communication. To hopefully gain consent from the owner to make this happen. The Chair continues to research potential funding avenues to make this happen.

2f. Market Arches Mural – the Chair is speaking with Silk Crystal to fix this, they are currently engaged on an art work project on Hillsborough.

Action: Chair to speak to Silk Crystal

2g. Repainting Co-op crossing – DCC have stated that the remedial work on this is with the contractor and will be undertaken in Spring when the weather dries up to ensure the lining material adheres to the surface.

2h. Scaffolding on the High St (and other areas around Town) - Concern over an apparent lack of monitoring and enforcement from DCC in relation to scaffolding which in turn makes certain areas of our town troublesome for those with accessibility issues whilst also dragging down the aesthetic appeal of the town. Sharon Blackmore also added that trade waste bins and business A Frames, especially on Quay Road, were also a problem for the visually impaired and those with limited mobility.

Action: The Chair, Sara Wilson and Sharon Blackmore will arrange a walkaround to highlight any issues. In relation to the scaffolding the Chair will come up with a plan and pass this onto DCC.

2j. UKPAC – A meeting was held at the Landmark with UKPAC on 20th January. The Chair encouraged any business owners to sign up and take advantage of this free offer which is open until November. If anyone has any questions on UKPAC these can be sent to neil.ingram@northdevon.gov.uk with more information available online at uk-pac.com

2k. Dog Fouling – A discussion was had on this topic and both Mark Langworthy and Mark Watson stated that they had completed walkarounds of the town identifying hotspots and covered the process for reporting and the plans NDC have in hand to deal with the issue. Visual patrols will take place at Oxford Grove in and around the play park.

Around Capstone was identified as a hot spot. With the clearing of this area by ITC it is now easier to identify instances of dog fouling and NDC asked if the ITC team when working in that area could report back.

The area around Susan Day Nursing Home has also been reported as another fouling hotspot.

The use of CCTV, both static and mobile was discussed. The latter being a favoured option at those areas that the NDC team, plus locally gathered information, can identify as hot spots.

NDC Comms are also working on a campaign to raise awareness of how the issue is being addressed and how they can help through reporting instances of dog fouling.

Action: The Chair will discuss with NDC Enforcement how ITC and OI can assist in information gathering and implementing more partnership working to come up a campaign/plan to address this issue.

2l. **Seafront Toilet Bins** – The Chair has approached Nathan at NDC to either relocate the bin at the toilets or for the provision of an additional bin in this area.

Action: Chair to work with NDC on new or resiting current bins in this area.

2m. **“Co-op potholes”** – sizeable pot holes have appeared at the junction of the High St and Highfield Road. These were filled by DCC Highway contractors following numerous reports however, the patching fix is rapidly eroding in the rain. This has been reported to DCC who have stated that a larger patch will be laid asap. This may facilitate overnight works due to the location.

2n. **Speeding Portland Street** – This was raised by Cllr June Williams and resulted in a wider discussion with updates from Cllr Sara Wilson.

1. **Portland Street** – Increase signage including possibility of road markings for 20mph coming onto the High Street. This forms part of the A361 Safer Roads Fund. **Action:** Cllr Wilson and DCC Officers are working on the use this funding.
2. **New Barnstaple Road** – Cllr Wilson: a speed survey is at the early stages to assess whether a speed camera will be sited along this stretch of road. If excess speeding is identified then it is being considered that this is a portable camera, possibly owned by ITC, which could then be used at a number of other locations where speeding is an issue.
3. **St Brannocks Road** – Cllr Wilson: a fixed speed camera will be placed on this stretch of road, possibly as soon as the 20th Feb, funded by the A361 Safer Roads Fund.

2p. **Pier Toilets** – Cllr Wilson expressed concern over the material state of these NDC owned toilets. The Chair, being privy to the numerous e-mails recently circulated relating to this issue stated that NDC were aware and that fixes to elements of the

problem had been identified and were in play, this involved the fixing of doors and locks. Damian Wilson suggested that NDC look at closing the toilets in the evening. This routine has been implemented by ITC for the toilets that they own across the town and vandalism has been reduced.

2q. **Oxford Grove Car Park** – Cllr Wilson asked for an update on this. The Chair responded that as far as he was aware that this was still under review by NDC.

The situation regarding the lack of lighting at Hillsborough Car Park and at the disabled spaces next to the Landmark was also raised. The Chair stated that whilst Hillsborough was being investigated by NDC a lighting solution at the Landmark would be installed by NDC.

2r. The Chair informed the group of planned road closures for Watermouth Road in Hele and Mullacott to Trimstone. Updates on these will be promulgated via ITC social media as required.

3. **Spring Clean 2026 – 6th-15th March 2026**

The group discussed the tasks to take place within each event:



ITC and OI will continue to promote the event with individuals encouraged to either join in on an event or to “treat your street” activities. Promotion will also include getting more groups or organisations involved.

To pay for additional cleaning equipment, paint, sundries and PPE:

Cllr Sara Wilson has kindly donated £250 from her DCC Grant money

One Ilfracombe will also donate £500

Requests for funding are also pending with Ilfracombe Town Council and North Devon Council.

The Chair has a list of resources required by Ilfracombe in Bloom and other organisations need to mail neil.ingram@northdevon.gov.uk with their requirements.

Nearer the time additional litter pick ups from set locations will be organised with NDC.

4. AOB

With their being limited time the majority of AOB was taken up with a discussion about ASB, specifically focused on instances of drug taking on the High Street and a certain individual. It was clear that the High Street traders and other business owners and individuals were frustrated by what appears to be a lack of police intervention and communication. The processes involved were explained by Lucy Robinson and Kate Morne. It was also reiterated that police are unable to comment on ongoing investigations and the perceived lack of a police presence and/or communication does not mean that there is nothing going on “behind the scenes” to gather the information necessary to secure convictions.

Lucy Robinson, Kate Morne and Mel Turnbull swapped numbers and came to an initial agreement relating to attending a High St Traders meeting at some stage in the future whilst opening a dialogue on ASB issues. The Chair will also report back any ongoing issues at the District Council led ASB Steering Group and convey any actions back to the High St Traders and the newly appointed ITC ASB Champion, Cllr Marc Newland.

5. Date of next meeting: **Wednesday 18th March 2026**

