

**One Ilfracombe**  
**Town Team**  
**Meeting Notes**  
**Weds 6<sup>th</sup> May 2026**  
**The Ilfracombe Centre**

Attendees:

Neil Ingram – One Ilfracombe (Chair)	Laura Donovan – ITC Proper Officer
Cllr Bert Gear - ITC	Mel Turnbull – High St Traders
Rob Townsend – ITC Town Maintenance	Damian Wilson – ITC Facilities
Alison Saunders - IBTA	Kate Morne – NDC ASB Officer
Mark Langworthy – NDC Environment Enforcement	Gavin Pennington-Ellis – ITC Facilities Manager
Kara Stevens – ITC Media & Comms	PC Paul Woodward – D&CP Ilfracombe
Ade Drury – D&CP Ilfracombe PCSO	Molly Rutty +1 – Street Marshall

1. The Chair welcomed everyone to the meeting. Meeting introductions made.
2. **ASB** – This item was moved up the agenda so that Kate Morne and Ilfracombe police representatives could provide updates.

Kate Morne – Individual who has been responsible for multiple ASB issues around town is due in court Friday 8<sup>th</sup> May for an application of a Community Behaviour Order by NDC which if approved could see him banned from the town centres of Ilfracombe, Barnstaple and Bideford.

She also updated the team on the Public Space Protection Order for Ilfracombe that will be due for review again late 2026 with a period of public/organisational consultation happening prior to any decision being made.

Kate, alongside the D&CP Officers present, continued to encourage people to officially report all crimes. The escalation process and the use of Youth Intervention Officers was also discussed and the Chair mentioned the new Youth Club taking place weekly at Slade Community Centre.

With both Co-op and Lidl not seeming to officially report shoplifting the Chair suggested that the Mayor write directly to the Area Managers in an attempt to address this and to give a true reflection of the crime statistics in Ilfracombe.

**Action:** ITC and OI continue to promote the official reporting of all crime including ASB. This should include directing people to the ITC website page at

<https://ilfracombetowncouncil.gov.uk/ilfracombe-report-it-stop-asb/> which details the options for reporting crime and ASB whilst reinforcing why this is so important in addressing the continued under reporting of crime in Ilfracombe.

### **3. Actions from last meeting**

**3a. The Lanes** – Chair continues to work on a project plan for submission to UK.Gov for the use of the Community Payback Team.

**3b. Street Art** – Chair is engaged with Silk Crystal and the Friends of Fore St on art work at the top of Fore Street on the rear wall of the Indian Restaurant adjacent to the Old Montebello site. Permissions have been obtained from the owner. Laura Donovan suggested approaching the Round table for funding.

**Action:** Mock up from Silk Crystal to be submitted to NDC Planning Officers to get the go ahead. Chair to work finding the £1200 of funding required for this project to go ahead.

**3c. Wilder Road (Gold Coast Site)** – This is now a standing agenda item at the Ilfracombe Regeneration Board.

Chair updated the team on a plan to replace the yellow mesh that continues to rip and tear with banners including a large tourist map of Ilfracombe, town wide event banners e.g. Beer Festival, Shanty Festival, Coast Week and Sea Ilfracombe. Generic banners featuring Ilfracombe landmarks eg. Verity are also being considered, Funding for this will come from the ITC marketing budget with event promotion costs sitting with the event organisers.

**3d. New bin for St James' toilet block** – bin now in place.

**3e. Co-op Crossing** – DCC Highways are chasing the contractor for a date when this work will take place.

### **4. Items raised since last meeting**

**4a. Tarry Lane Rubbish – Cllr Elliott** – Black bags are once again being left in Tarry Lane. The rubbish appears to be cleared daily by NDC operatives however to avoid a return to the previous rubbish and fly tipping the Chair requested that NDC do another leaflet drop to that area as it seems that new tenants have not got the message. A discussion was also had surrounding the creation of a new tenants pack that could be placed in properties by landlords reminding people of bin collection dates and their responsibilities etc.

**Action:** The Chair will follow up on this with Mark Langworthy

**4b. New Yellow Lines – Cllr Crabb** – Request that DCC Highways paint yellow lines in a section of Whittingham Road and a section of Springfield Road.

**Action:** Chair to forward request to DCC Highways

## **5. Items raised at Annual Town Meeting**

**5a. Dog Fouling** – General consensus was that this had reduced around town in those areas where increased visible patrols were in place. Mark Langworthy reported ongoing damage to the signs relating to dog fouling around Oxford Grove play park . This is likely due to a disgruntled dog owner who can no longer access the park through one of the now locked gates. Mark is following up on this.

The clearing of pathways by the ITC Facilities team on behalf of NDC & DCC also seems to have reduced the instances of fouling in this area.

The joined up working with Mark and the NDC team will continue both in intelligence gathering and in sharing the NDC Dog Fouling campaign on ITC and OI social media.

**5b. Speed limit signs on High St** – The Chair has reported the need for more prominent signage of the 30mph to 20mph limit on the High St.

**5c. Railings Wildersmouth Beach** – Working with Ilfracombe In Bloom and Ilfracombe Gardening Club the Chair has arranged with them to undertake the painting of these on Sunday 17<sup>th</sup> May. Paint funded by One Ilfracombe. **All additional volunteers most welcome.**

**5d. Water not running through Jubilee Gardens** – Sorted, water is now back on.

**5e. Derelict and untidy sites** – The Chair informed the group of this response and that the updating and reporting of these sites is very much a priority. The response was:

*“As part of the One Ilfracombe Town Centre regeneration project the ITC lead on this has begun to undertake a weekly walkaround of those areas and “grot spots” across the town which have been communicated to us either via Ilfracombe Report It!, the One Ilfracombe Town Team, your local Town, District or County Councillors and from our own ITC Facilities and Maintenance team. These issues are then flagged and followed up with the Council whose role it is to maintain that particular element of the public realm. This includes a monthly walk of the High St by an ITC Officer where images of every shop front are taken and uploaded to the database which is used to monitor the number of vacant properties and assess whether properties have improved or gotten worse. This database forms the foundation for any official escalation that is required to bring properties up to an acceptable standard.”*

**6. Vacant shop windows update** – The Chair informed the group that work was underway to place large (edited) versions of the newly created tourist map into the windows of as many of the vacant units on the High Street as possible. Where this is not

practical, due to different window shapes and sizes, alternative images featuring Ilfracombe landmarks such as verity will be put into place alongside QR Code links to the Visit Ilfracombe website. Alison Saunders said that the IBTA have some ringfenced funding left from the Spring clean that could be used for this project.

## 7. AOB

7a. Laura Donovan – can we make sure that NDC make it very clear of their intentions in relation to No Mow May to prevent the heated public debate from previous years.

**Action:** Chair to contact NDC

7b. Street Marshalls – street drinking levels the same but the handing over of drink is now a simple unprotected process. Requested that any hot spots be reported to them to focus on via the ASB WhatsApp Group. This can be done by contacting ITC for those not in the group.

7c. Gavin Pennington-Ellis – Gardeners Delight Nursery have agreed to sponsor the flower boat at the entrance to Hele opposite Haggington Hill.

8. Date of next meeting: 1030 17<sup>th</sup> June 2026

