

One Ilfracombe
Town Team
Meeting Notes
Weds 22nd July 2026
The Ilfracombe Centre

Attendees:

Neil Ingram – One Ilfracombe (Chair)	Laura Donovan – ITC Proper Officer
Cllr Bert Gear - ITC	Cllr Mel Turnbull – ITC / High St Traders
Cllr Sara Wilson – NDC/DCC	Damian Wilson – ITC Facilities
Alison Saunders - IBTA	Kate Morne – NDC ASB Officer (Online)
Mark Langworthy – NDC Environment Enforcement	Gavin Pennington-Ellis – ITC Facilities Manager
Kara Stevens – ITC Media & Comms	Eric Hayes - Resident
Cllr Terry Elliott - ITC	Jeanette Cann – IBTA / Business Owner

1. The Chair welcomed everyone to the meeting. Meeting introductions made.

2. Actions from last meeting

2a. ASB

- i. Confusion over UKPAC reporting – PCC, Ilfracombe Police and UKPAC attending public meeting for local business owners arranged by IBTA on 30th Jul at The Lantern. NI is also working on a new project the Ilfracombe Business Crime Partnership (IBCP) details of which will be shared idc.

Action: NI to continue working with partners on completion and delivery of IBCP

- ii. Northfield Road – Drinking hotspot. Plans discussed to close off area with extension of flower bed and fencing.

Action: LD to speak to NDC over future ownership from there a plan will be developed.

A discussion on ASB followed which included:

Kate Morne – Youth ASB- some of these individuals have criminal actions in progress. KM also to check in relation to the recent vandalism at Cow Green Gardens on Cow Lane.

2 x further CPNs issued for street drinking. Current frustration over court enforcement following breaches of Community Behaviour Orders.

There is one homeless person currently known to NDC in Ilfracombe. There are known safeguarding issues and work is in place to address this.

The Street Marshalls are speaking directly with local business owners and they have also reported recent conflict issues with one of our resident street drinkers.

Question was raised if there was any funding post December 2026 for the Street Marshalls. The answer was no although LD did indicate that it was likely that funding would be built into future budget planning. Post LGR, self funding for all auxiliary services, like the Street Marshalls, would be the adopted norm.

KM – Working with North Devon Homes to address current drug/alcohol/ASB issue in and around the Clarence Cottages. Spoken to local residents to encourage reporting of incidents. Working with NDC and NDH to install CCTV in this area. Additional signage will also be made available to put up in the area.

Mel Turnbull – She has spoken to Police recently and there are ongoing investigations on central High St that will become known idc.

Mel also reported back on the 4-5 incidents she had reported via 101 she had, had responses and follow up action on.

The team felt that in an ideal world it would be great to know which individuals were at what stage of the criminal or legal prosecution process, who was on a CBO or CPO and what the conditions are. This in turn would improve the quality of reporting.

There remains an underreporting of shoplifting – it is hoped that the Ilfracombe Business Crime Partnership (covered at 2(a)(i)) will be able to address this.

2b. Tarry Lane – Trial of new bins fixed to the wall underway, to be monitored.

Action: NI to contact NDC for extra bins and confirm collections.

3c. Vacant site opposite North Devon Resort Old Barnstaple Road – Amid safety concerns and the recent onsite fire this has been passed to the Ilfracombe Regeneration Board (IRB) and placed on the Ilfracombe untidy sites list.

3d. Rear of Landmark– Concern over this being a rapidly deteriorating area that could be put to use for the good of the community despite the ongoing engineering concerns over the cliff face. Further discussions to take place at IRB.

Post meeting note: A site visit with Officers and Cllrs from ITC and NDC took place on pm 22nd July. Information gathered to be reviewed at IRB

3e. Brookdale and Larkstone Car Parks – Brookdale broken fence repaired by ITC. Previously reported fly tipping has been removed. Brookdale resurfacing and line marking will be undertaken by NDC. Access routes to Larkstone have been cut back by ITC. ITC and NDC to arrange a time to work together on weeding the car park.

3f. Coach Friendly Status – JC and NI to meet to discuss way ahead and feed suggestions back into ITC/OI for consideration.

3g. Soft plastic recycling trial – General consensus was that it was a good idea but communications on the trial which has now apparently finished were lacking.

Action: NI to contact NDC to find out trial findings.

3h. Street Art Fore St – Funding secured courtesy of Ilfracombe Round Table. NI to complete planning application.

4. Items raised since last meeting

4a. Trade Waste bin No 61 – Cllr Elliott – bin overflowing and food waste in alleyway. Reported to NDC, area has been cleared and bin secured. NDC and ITC will continue to monitor.

4b. Recycling Collections – Concerns raised at ITC Full Council meeting over rubbish left behind after collections and the provision of recycle boxes and bags.

Action: NI to speak to NDC

4c. High Street Sweeping – There has been a noticeable drop off of NDC scarab cleaning activity in Ilfracombe. NDC are aware, this is due to lack of personnel and 1 of the 2 scarabs currently being inoperable. ITC have used pavement vacuum but this has limitations for picking up roadside detritus.

Post meeting note: NI spoken to NDC and scarab was present on 22nd July.

5. AOB / Reports / Updates

5a. Terry Elliott

Cow Lane – Recent vandalism of gardens and fly tipping. ML, enforcement are aware and are following up on the flytipping.

Oxford Grove – Well done to the team who undertook the work here.

Action: NI will pass on this good news to NDC Car Parks.

Sea front area benches – many of the benches in this area have broken slats and they are generally looking unloved.

Action: NI will take pictures to assess the state of the public realm furniture in this area.

Post meeting note: Pictures have been taken and discussion begun with NDC and ITC on repairing the benches.

5b. Laura Donovan

Work to undertake mosaic repairs to Ilfracombe Town Crest has gone out to tender. LD is also speaking to NDC to see if the Bicclescombe Park mosaics would also benefit from this work.

5c. Mark Langworthy

Metal dog fouling warning signs to replace the constantly vandalised plastic signs at Oxford Grove Play Park.

No dog fouling incidents at Oxford Play Park and Brookfield Place reported or observed.

Stencilling and marking action ongoing as Capstone area has seen a rise in dog fouling.

The use of mobile CCTV is still an ongoing legal discussion.

Action: ML to send pictures of new signage to KS for sharing on social media.

5d. Gavin Pennington-Ellis

Brookdale Avenue – overgrown tree canopy is blocking pathway in numerous places.

Action: NI to report to DCC using photos taken pm 22nd July.

Overgrown vegetation on New Barnstaple Road and Portland Street is evidence that no weeding of pavements is being undertaken by NDC or DCC in these areas.

What is latest update in relation to Marlborough road dumpy bags full of material from the collapsed wall. This is now a safety issue as children are being forced to cross the road where there is no crossing or obvious alternative route. TE has spoken to land owner as she has not had an update and DCC don't appear to be responsive either.

Action: Passed to SW for reporting to DCC Highways as a safety issue. NI will do the same via DCC Highways Community Officer

GP-E raise the point that 75% of their current workload is work undertaken on behalf of NDC & DCC. There was also concern that there has been no NDC Waste and Recycling representation on the Town Team since Nathan Ray left post.

This was also mentioned in relation to a DCC Highways presence.

NI said he will speak to both respective teams whilst mentioning that he is in constant communication with the DCC Highways Neighbourhood Officer and the Manager of NDC Waste and Recycling.

Action: NI to speak to NDC & DCC relating to representation at the Town Team.

Post meeting note: An incumbent for the NDC Supervisor role previously filled by Nathan Ray is now in situ. NI will make contact accordingly.

5e. Damian Wilson

Double Parking on Wilder Road in the stretch between the amusements and Wetherspoon is causing issues. Belief that this is caused as double yellow lines are not clearly visible and the yellow marks to prevent disabled parking permits are also not very clear.

Question raised as to why this area was also not a 20mph zone with the proximity of the play park.

There was also a general consensus that on road enforcement was not frequent enough on the High St and that more officer for longer hours would be helpful.

Action: NI will raise these issues with DCC Highways.

5f. Sara Wilson

Overgrown vegetation on the pathway alongside the bowling club is forcing people into the road which is a safety issue.

Action: NI will raise the issue with DCC Highways.

Pigeon mess along some of the small lanes off the High Street is becoming worse.

Action: These are the responsibility of DCC so NI will raise with Highways although as per previous discussions it is highly unlikely that any action will be taken.

SW is also dealing with a speeding issue and misuse of the One Way system on Horne Park Road. This is a major safety concern.

It appears as if the work on the road above the culvert on the old gold coast site on Wilder Road is now complete.

Action: NI to find out from DCC Highways when this road will be re-opened.

5g. Bert Gear

Reported that bins on Greenclose Road were being stored on the pavements making it difficult to pass.

Action: NI to pass on some stickers to BG for placing on the bins which inform the owners of the times when bins can be presented and that when not out for collection they should be stored on the owners property (front gardens – not pavements). The situation will then be reassessed.

6. The Town Team will be taking a summer break during August so the next meeting date is 1030 Wednesday 9th September.

