One Ilfracombe

Town Team

Weds 14th October 2026

Attendees:

Neil Ingram – ITC/OI Project (Chair)	**Edd Devenney – NDC Waste Supervisor**
Jeanette Cann – IBTA/Business Owner	**Gloria Satchwell - Resident**
Cllr Mel Turnbull – ITC/High St Traders	**Kara Stevens – ITC Media & Comms**
Gavin Pennington-Ellis – ITC Facilities	**Damian Wilson – ITC Facilities**
Rob Townsend – ITC Facilities	**Lee Dexter – ITC Facilities**
Naomi Laurenson – NDC Projects & Hbr	**David & Molly – Street Marshalls**
Cllr Sara Wilson – NDC & DCC	**Cllr June Williams – ITC & NDC**
Insp Joey Lester – Sector Insp D&CP	

Apologies:

Cllr Terry Elliott - ITC	**Mark Langworthy – NDC Enforcement**
Lena Iliffe – NDC Car Parks	**Laura Donovan – ITC Proper Officer**
Alex Bird – DCC Highways	

1. Welcome and introductions. The Chair welcomed Edd & Lee to their first Town Team meeting.

2. Actions from last meeting:

   a. **Coach Friendly Status** – NI & JC continue to work on this project. Brookdale car park resurfacing and marking now complete. Issue with coach spaces not being correct size.

   Action: NI to pass on details to LI at NDC.

   b. Soft plastic recycling trial – ED, trial was a success and well received locally, but there are no identified national funding streams to implement.

   c. Seafront street furniture audit – ongoing

   Action: NI to complete and submit to NDC.

d. **Marlborough Road – safety concerns** – Dumpy bins remain in place forcing children into the road when walking to and from school. GP-E concern over cones marking out this area have been removed.

Action: NI and SW to keep pressure on DCC.

e. **NDC Waste and Recycling**.

i. **ITC Report 26059** – response received from NDC and passed to Proper Officer and Cllr Basil for Full Council.

ii. **Thanks to Tony** – passed on by NDC.

iii. **War memorial bin** scheduled in for fitting by NDC.

A discussion was had over ITC no longer being able to use Killacleave to dispose of green waste the majority of which is as a result of work undertaken on behalf of DCC. ED proposed a solution which he will discuss with G P-E.

Action: ED and G P-E to discuss.

f. **Overgrown Vegetation Bowling Club** – G P-E has visited the area and the overgrowth is not currently a cause for concern.

Action: NI to contact the bowls club to ask that they keep an eye on their area of responsibility.

g. **Comms Plan for Business Crime Reporting** – The general consensus was that the 101 route was the best route to follow over adopting UKPAC as the primary reporting route

Action: NI, JL and KS will meet to discuss joined up comms and messaging.

h. **A361 Safer Road Fund** – No update

Action: SW to keep pressure on fund manager.

i. **High Street Bench** – NDC and D&CP are happy for this to be reinstalled. ASB in this area will be monitored accordingly.

Action: ITC facilities team to schedule this in.

j. Cigarette butts and glasses left outside public houses – this was raised at the ASB Steering Group and Licensing have already or are in the process of speaking to those the appropriate licensees.

k. Trade waste Lime Kiln / Watersports hub – Harbour Master has locked bin sheds to be put into place to prevent ongoing sly-tipping in the area.

l. Brown Tourist Sign criteria – DCC stated that there was a formula for assessing which attractions get this signage related to footfall over identified periods. With the closure of Tunnels beach the location remains a wedding

destination that continues to draw large numbers into the town. There are no plans to make any changes to any tunnels related brown wayfinding signage.

m. **ASB – Hotspots and Licensed Premises sales** this was raised at the ASB Steering Group and Licensing have already or are in the process of speaking to those the appropriate store owners. JW stated that Lidl had not, as yet, been contacted.

Insp Lester reminded everyone that there remains an opportunity to make reports using the front office and through community messaging which can be accessed **HERE**.

She also reported that a spike in crimes had left resources even more stretched, whether this spike is attributable to the pick up in reporting is not clear.

n. **Rough Sleeper Torrs** – Outreach team are aware. They are also aware of individual sleeping in arches at Hele and at other locations around town. There is no ASB issues or concerns surrounding either of these individuals.

3. **E-mail update from NDC Regulatory Compliance Officer (Mark Langworthy)**

Currently investigating Bicclescombe Park as it is becoming a dog fouling hot spot, dogs being walked off leads and fouling in children's play area. Fly tipping at communal bin area at Wilder Road has been resolved. NDC cleared the bin area and the ITC Facilities fitted a locked gate which appears to have done the trick.

Action: KS to create/share Bicclescombe dog fouling on ITC/OI social media.

4. **E-Mail update from NDC Car Park Manager (Lena Lliffe)**

Hele Car Park – The resurfacing has been moved up the schedule of works list and is now a priority to resurface and reline. Potentially with improved drainage works. Timescale not yet know.

Rear of Jubilee Gardens / The Landmark – currently with NDC Engineers the area is/has been surveyed. There is extensive work to be carried out which comes with a significant cost. The cliff continues to deteriorate and crumble. This closure is to keep the public safe from rock falls in the area. The concrete plinth at the far end is also cracked and unsafe for use by the public.

Action: NI to speak to NDC so that warning signs are put in place and that the area is closed off to prevent public access.

5. Cllr Terry Elliott (received by e-mail)

a. NDC have been clearing Highfield Road which has made a huge difference.

b. A definite decrease has been reported by neighbours surrounding ASB issues in Belvedere Road/Springfield Road following the securing of

the Link Centre and the placement of CCTV cameras. However, there have been a number of reports relating to car based drug deals in this area.

Action: Noted by Insp Lester.

c. When will the phone box at the bottom of Northfield Road be removed? This is likely to happen in early 2027.

d. The High Street Car Park is overgrown with weeds and is a dog fouling hot spot.

Action: ITC Facilities Team have scheduled in weeding and a clear up. NI to report the increased dog fouling to ML.

e. Is the weeder machine still being used? G-PE yes, it was most recently used along the main road into town from Mullacott and in the War Memorial gardens.

6. ITC Volunteer - Peter's most recent report and weekly routes were noted.

7. AOB

a. Gloria Satchwell – wanted to thank the team for all the hard work that they do and although the public don't always know who is doing what the High Street is looking much improved. Gloria did however raise her concern over the poor standard of the footpaths and that whilst the block paving looks good she would prefer smooth black tarmac on the pavements.

b. Cllr Mel Turnbull – reports that street lights along Slade Road were not functioning. Sara Wison said that she had also reported these but that some were now back working. Local resident was concerned that the new battery installation had something to do with these light failures.

NI asked that any reports be logged directly at Devon Street Lighting Services | Report a fault with an item or to pass the details on so ITC can log them using Ilfracombe Report It!

c. Gavin Pennington-Ellis – Work will begin on putting up the Christmas lights w/c 16th November.

d. Cllr Sara Wilson – Question as to where the Community Emergency Plan sits. NI said he had spoken to the Proper Officer in relation to this and the work will be carried out between the ITC Facilities and Project Team. More details to follow.

e. Cllr June Williams – The hedges on the way to Mullacott had been cut back and there was a considerable amount of debris on the road.

Rob Townsend – this work had been carried out by DCC using a flailing machine hence the debris.

Post meeting note: NDC operatives cleared the area directly after this meeting.

8. Next meetings:

25th November 2026 – 1030 Ilfracombe Centre

16th December 2026 – 1030 Ilfracombe Centre