One Ilfracombe Town Team

Action checklist and actions taken
Meeting 9 September 2026

Next meeting: Wednesday 14 October 2026

This document will form part of the agenda for the next meeting and will be incorporated into the meeting notes.

Action 01 Continue work towards Coach Friendly Status (CFS) for Ilfracombe, with the longer-term aim of getting National Express to reinstate Ilfracombe as a destination.

Lead: Neil Ingram / Jeanette Cann

Update: The resurfacing and relining of the car park is now complete. Following a conversation with some of the coach drivers a few issues have been highlighted and fed back on NDC. Research into getting a water supply continues as does work on improved coach parking signage with NDC & DCC.

Action 02 Find out from ITC the findings/results of the Soft Plastic Recycling trial.

Lead: Neil Ingram

Update: From NDC - the Soft Plastics Trial went well, but a decision has been made by DEFRA to delay any mandatory collection of these materials until 2030 owing to infrastructure not being place nationally, and the costs associated with implementation. Our Members voted to opt-out collecting until this date when presented with the trial results. A letter will be sent shortly to all residents who took part in the trial informing them of the outcome.

Action 03 Send the seafront bench audit findings to NDC for replacement/repair as required.

Lead: Neil Ingram

Update: Discussions with NDC / Ilfracombe in Bloom are ongoing whilst taking into account the planned relocation of the Northfield Road phone box.

Action 04 Report the Marlborough Road dumpy bags as a safety concern to Cllr Sara Wilson and DCC.

Lead: Neil Ingram

Update: Reported to DCC and these bags are currently preventing the material behind them for further collapse. The overall matter is still in the hand of the legal representative of DCC & the land owner. No solution for safety concerns were addressed so will ask Cllr Wilson to continue to press this.

Action 05 Update NDC Waste & Recycling with all relevant actions from the meeting and request future attendance at Town Team meetings. Escalate to the One Ilfracombe Board if required.

Lead: Neil Ingram

Update: All actions reported to NDC. Mr Edd Devenney, the new Depot & Street Scene Manager, will be representing NDC at Town Team meetings moving forward.

Action 06 Investigate overgrown vegetation near the Bowling Club.

Lead: ITC Facilities Team

Update: Ongoing

Action 07 Develop a joint communications plan explaining Business Crime reporting via UKPAC / 101 for local businesses and the community.

Lead: Neil Ingram / Insp Joey Lester

Update: We will be meeting before the end of October to establish a joint initiative on the reporting of business crime specifically however this will likely open up a wider OI/ITC/D&CP collaboration on the reporting of all crime in Ilfracombe.

Action 08 Continue identifying High Street pedestrian-safety measures that could be funded through the A361 Safer Road Fund.

Lead: Neil Ingram / Cllr Sara Wilson

Update: Cllr Wilson continues to work on identifying where we are at with current submissions (safety barrier outside Venture Games) and to ascertain the full extent of this funding.

Action 09 Chase NDC for the Street Cleaning schedule.

Lead: Neil Ingram

Update: Still no schedule “in hand” however this will be on the agenda for discussion with NDC at next meeting

Action 10 Forward the request to NDC for the High Street bench opposite 29 High Street to be reinstated.

Lead: Neil Ingram

Update: ITC Facilities Team will scheduled in when workload permits.

Action 11 Investigate overhanging vegetation on the pavement at Wilder Road by the stream.

Lead: ITC Facilities Team

Update: ITC Facilities Team will look to schedule in when workload permits.

Action 12 Pass on thanks to NDC for the additional work Tony carries out in and around the town.

Lead: Neil Ingram

Update: Passed onto NDC Waste & Recycling Manager

Action 13 Send ITC Report 26059 / Cllr Basil's Waste & Recycling concerns directly to NDC for a response.

Lead: Neil Ingram

Update: NDC response received and passed to Proper Officer for dissemination.

Action 14 Raise concerns about cigarette butts and glasses outside The Snug & Hyde, The Liberal Club and The St George at the next NDC ASB Steering Group meeting with the Licensing Officer.

Lead: Town Team / NDC ASB Steering Group

Update: NI was not present at latest ASB Steering Group meeting. It was requested that this was raised. To date, no meeting notes published.

Action 15 Pass the issue of overflowing trade-waste bins at The Lime Kiln / Watersports Hub to the Watersports Hub Manager.

Lead: Neil Ingram

Update: Harbourmaster is in the process of addressing this issue that she was already aware of.

Action 16 Ask DCC about the criteria/status of the brown tourist signs for Tunnels Beaches now that the beach is no longer open to the public.

Lead: Neil Ingram

Update: Answer from DCC - Brown tourism signs can be in place all year round for seasonal attractions. Our website states we expect an attraction with brown signs to be open at least 6 hours a day, 180 days of the year. With the Tunnels Beach still open as a wedding venue for over 180 days a year, wedding parties and numerous guests still need signposting. Recommendation is to leave the signs as they are.

Action 17 Raise street-drinking hotspots and alcohol licensing concerns at the next NDC ASB Steering Group meeting with the Licensing Officer.

Lead: Kate Morne / NDC ASB Steering Group

Update: NI was not present at latest ASB Steering Group meeting. It was requested that this was raised. To date, no meeting notes published.

Action 18 Obtain a What3Words location for the tented rough sleeper on the Torrs and report it.

Lead: Cllr Bert Gear

Update: W3W received and passed onto the NDC Outreach Team for follow up.

Action 19 Raise with NDC the request for litter bins to be reinstalled at the War Memorial.

Lead: Neil Ingram

Update: Request forwarded to NDC.